

Vernon College
Assessment Activity/Report Communication Form
2019-2020

Title: Tutoring Center Evaluation

Date of completion: October 31, 2019

Highlights of data:

67 students completed an evaluation on tutoring services in Fall 2018 or Spring 2019

Note: Percentages obtained by number of students actually answering the question.

Example: if 4 students skip question #5, the totals are divided by 63 instead of 67 for that question.

Following are the responses to the questions on the evaluation:

- How did you learn about the Tutoring Center? (some students selected more than one answer)
29 --Instructors 45%
19 --New Student Orientation 30%
19 ---Student Success Events 30%
16—A Friend 25%
5-Others—"Mrs. Leahman" "Dina Liehman" "ADA" "I've come before..." Walked by office"
- In which subject/s did you receive tutoring?
ADN Nursing-27 English-21 Math-14 A&P-11 Physical Science-3 Essays-2 LVN Nursing-1
Sociology-1
- What Tutoring Center services have you used?
Face-to-face tutoring-51 80%
Net Tutor-25 39%
Online Essay tutoring-13 20%
- Did the Tutoring Center service help you be successful in your course/s? (includes NetTutor)
57--yes 89%
5-No 8%
2-Not applicable 3%
- Did the tutor show a clear understanding about the subject matter?
62-Yes 98%
1-No 2%
- Do you have any suggestions for improving the services of the Tutoring Center?
"More rooms" "Have students interact with subject being taught"
"More online recordings for ADN program" "I used the essay tutoring, and it was awesome!"
- Did NetTutor help you be successful in your course?
16-Yes 50%
13-No 41%
3-Not applicable 9%

* To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.

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- Did the NetTutor tutor show a clear understanding of the subject matter?

20-Yes 63%

9-No 28%

3-Not applicable 9%

- Do you have any suggestions for improving the NetTutor service?
"Face-to-face was easier & better for me to learn and understand."
"Quicker response"
"More convenient hours"
"NetTutor was a little hard for me to navigate...."

How associated to Student Success?

Tutoring can be a critical element for student success. Students who get regular and timely help have better course completion rates than those students who come in too late or only once a semester.

Where the report can be found: PASS Department Director's Office

Submitted by: Deana Lehman **Date:** October 31, 2019
(Responsible Party)

Received by Office of Institutional Effectiveness:

November 7, 2019
(Date)

Posted to VC Website*:

November 21, 2019
(Date)

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